

Getting Support with Completing Application Forms

Staff and Volunteers in your local Citizens Information Centre are experienced in supporting people to complete social welfare forms. The service is free and confidential.

Specifically, they should be able to help you as a carer understand the eligibility criteria and if necessary complete The Carer's Allowance, Carer's Benefit and Respite Care Grant application forms. They can also print off these application forms from a computer in their offices. The contact details for the local centres and their opening hours are below;

If you are unable to go to the centre, you can phone the Citizens Information Phone Service to get support over the phone on LoCall (1890 777 121, Mon to Fri, 9am - 9pm)

West Dublin

See <http://centres.citizensinformation.ie/county.php?county=dublin>

Lucan CIC

Address: Ballyowen Castle Community Centre, Ballyowen Shopping Centre

Email: lucan@citinfo.ie ballyowencastle@citinfo.ie **Tel:** 0761 075090

Opening Hours: Monday – Friday 10am – 1pm, 2pm – 4pm

Dublin City Centre CIC

Address: 13a Upper O'Connell Street

Email: DublinCityCentre@citinfo.ie **Tel:** 0761 077230

Opening Hours: Mon, Tues, Thurs, Fri 9.30am – 5pm; Wednesday 9.30am – 1pm

Inchicore CIC

Address: 1b Ring Terrace, Inchicore. **email:** inchicore@citinfo.ie **Tel:** 0761 077170

Opening Hours: Tuesday & Wed 9am – 1pm, 2pm – 5pm. Thur 9.30am – 1pm

Ballyfermot CIC

Address: Ballyfermot Community Civic Centre, Ballyfermot Road,

Email: ballyfermot@citinfo.ie **Tel:** 0761 075000

Opening Hours: Monday – Friday 9.30am – 1pm, 2pm – 4.30pm

Crumlin CIC

Address: 146 Sundrive Road, **Email:** crumlin@citinfo.ie **Tel:** 0761 077020

Opening Hours: Monday – Friday 9am – 1pm, 2pm – 5pm

Blanchardstown CIC

Address: Westend House, Westend Business Park, Snugborough Road Extension,

Email: blanchardstown@citinfo.ie **Tel:** 0761 075040

Opening Hours: Mon – Fri 9am – 1pm, 2pm – 5pm Late night Mon 7.30pm – 9pm

Clondalkin CIC

Address: Luke Cullen House,, Oakfield Industrial Estate, **Email:** clondalkin@citinfo.ie **Tel:** 0761 075100

Opening Hours: Monday – Thursday 9am – 1pm, 2pm – 5pm;

Friday 9am – 1pm, 2pm – 4.30pm

Tallaght CIC

Address: 512 Main Street, **email:** tallaght@citinfo.ie **Tel:** 0761 078340

Opening Hours: Mon – Thur 9.30am – 1.30pm, 2.15pm – 5pm Fri 9.30am – 4.30pm